

**PERSONAL INJURY LAW
SOLICITOR REFERRAL FORM**

ALBURY WODONGA	
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RIVERINA AND REGION	
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<p>TAYLOR & WHITTY SOLICITORS (NSW Legal Aid ONLY)</p> <p>172 Murray Street FINLEY NSW 2713 Ph: (03) 5883 1488</p>	<p>Taylor & Whitty Solicitors also have offices in: Cobram, Yarrawonga and Numurkah, and have appointments available in Jerilderie and Tocumal – please contact their office for more information.</p>
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Updated January 2018

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Upper Murray Family Care

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Nevin Lenne Gross also have offices in: Wodonga,
Wangaratta, Shepparton, Bright and Mt Beauty – please
contact their office for more information

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***Many firms offer a no obligation first consultation.
You should ask if this applies when you first call.***

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This service is auspiced by UMFC and funded by the Commonwealth Attorney-General's Department, Victoria Legal Aid and Legal Aid NSW.
ABN 99 081 624 768 Reg No: A5357 ARBN 081 624 768

GENERAL ADVICE ABOUT CHOOSING & DEALING WITH LAWYERS

Remember – it is your choice who represents you. You need to feel comfortable with your solicitor and be confident they will act in your best interests.

1. Ring the lawyer first and discuss your needs. You should briefly explain your problems, if you have a preference for a male or female lawyer, and whether you need an interpreter. Ask if they will put in a Legal Aid application on your behalf if needed.
2. Ask if your first appointment will be free. If not, ask how much it will cost and when you are expected to pay.
3. Shop around. Ring more than one lawyer and compare their levels of experience and costs. There can be significant difference in costs between lawyers, depending on their levels of expertise.
4. In your first appointment, tell the lawyer you will decide if you will engage them after you get a written estimate of all costs and disbursements* and a written explanation of the process and options available to you.
5. Make sure you are involved in all the decisions about your case and ask your lawyer to explain everything in plain language. If you do not understand something, tell your lawyer and ask them to explain it again.
6. If you need further referrals, please call the Law Institute of Victoria on (03) 9607 9550 or the Law Society of New South Wales on 1800 422 713.
7. If you are not satisfied with your lawyer you have a right to lodge a complaint with the Law Institute of Victoria or the Law Society of New South Wales. Please aware that changing solicitors can be expensive. Lawyers are bound by professional rules of conduct, you can find out more about these at the website <https://www.liv.asn.au/PDF/For-Lawyers/Regulations/LPUL/Legal-Profession-Uniform-Law-Solicitors--Rules>.

*Disbursements are fees for all services required in connection with a legal matter, apart from solicitor's fees. Disbursements may include expenses such as court filing and hearing fees, interpreter's fees and fees for the service of court documents such as subpoenas.