

CHILDREN'S SUPPORT SERVICES

Junction Support Services Inc.	
Wodonga:	02 6043 7400
Wangaratta:	03 5722 4129
Headspace	02 6055 9555
UMFC Jigsaw program	02 6057 5399
YES Youth and Family Services (NSW)	02 6058 6200 1800 885 355
Youth Law	03 9611 2412
Kid's Help Line	1800 551 800
Legal Aid NSW Best for Kids	bestforkids.org.au

CHILD SUPPORT (FINANCIAL)

Department of Human Services – Child Support	131 272
Child Support Legal Service (Vic)	1300 792 387
Child Support Legal Service (NSW)	1800 451 784

MENTAL HEALTH SERVICES

Albury Community Mental Health Service	02 6058 1750 1800 800 944 (24 hours crisis line)
Wodonga Adult Mental Health Service	02 6051 7950 1300 881 104 (24 hours crisis line)
Wangaratta Community Mental Health Service	03 5722 5347 1300 783 347 (24 hours crisis line)
Headspace – Help Young People Aged 12-25	02 6055 9555
Gateway Health	Wodonga 02 6022 8888 Wangaratta 03 5723 2000
Beyond Blue	1300 224 636
Suicide Call Back Service	1300 659 467
Lifeline	131 114
NSW Mental Health Assistance Line	1800 011 511

HOUSING

Beyond Housing (Vic)	
Wodonga:	02 6055 9000
Wangaratta:	03 5722 8000
Yes Unlimited – Youth and Family Services (Albury, NSW Crisis Accommodation)	02 6058 6200 Freecall: 1800 885 355
Quamby House (Men's refuge)	02 6021 7860
NSW Dept Family & Community Services - Housing	02 6041 9666
Vic Dept Health & Human Services - Housing	Wodonga: 02 6055 7777 Wangaratta: 03 5722 0555

FINANCIAL COUNSELLING AND ASSISTANCE

Centrelink (Family Assistance Office)	136 150
UMFC Financial Counselling	
Wangaratta:	03 5720 0000
Wodonga:	02 6055 8000
Women's Centre Albury-Wodonga (No Interest Loans Scheme)	02 6041 1977
National Debt Helpline	1800 007 007
Women's Health Goulburn North East (Wangaratta) (No Interest Loans Scheme)	03 5722 3009
St David's Uniting Care Albury (financial counselling)	02 6021 7099
Uniting Care Wodonga	02 6024 2108
The Salvation Army Moneycare Albury	02 6040 8948
Anglicare NSW	02 6075 9300



ALBURY
WODONGA

My family is separating, what now?

Services for separating families

Produced by the
Albury Wodonga Family Law Pathways Network
Email: awflpn@umfc.com.au

Last updated February 2019

COUNSELLING AND SUPPORT

Gateway Health	Wodonga Wangaratta	02 6022 8888 03 5723 2000
Centacare Albury		02 6051 0222
Women's Centre Albury-Wodonga		02 6041 1977
LifeWorks Wangaratta		1300 543 396
Albury Wodonga Aboriginal Health Service		1800 421 640
Lifeline		131 114
Men's Line		1300 789 978
Kid's Help Line		1800 551 800
Family Relationship Advice Line		1800 050 321
Parentline – Victoria		132 289
Parentline – NSW		1300 130 052
Women's Information and Referral Service (WIRE)		1300 134 130

FAMILY DISPUTE RESOLUTION (MEDIATION)

UMFC Family Relationship Services		02 6057 5399
Family Relationships Online		1800 050 321
Private mediators (Yellow pages) (look up 'mediators' for local businesses)		yellowpages.com.au

PARENTING AFTER SEPARATION

UMFC Parenting Orders Program and Post Separation Counselling		02 6057 5399
UMFC Children's Contact Service		02 6057 5399
Gateway Health	Wodonga Wangaratta	02 6022 8888 03 5723 2000
Parentline – Victoria		132 289
Parentline – NSW		1300 130 052

LEGAL ADVICE

Hume Riverina Community Legal Service (Free call)		02 6055 8090 1800 918 377
Legal Aid NSW Riverina Murray - Albury		02 6020 7200
Victoria Legal Aid		1300 792 387
Legal Aid NSW Riverina Murray – Wagga Wagga		02 6921 6588
Law Access NSW		1300 888 529
Women's Legal Service Vic		1800 133 302
Women's Legal Service NSW		1800 801 501
Victorian Aboriginal Legal Service		1800 064 865
Referrals to a private solicitor:		
Law Institute of Victoria		03 9607 9311
The Law Society of NSW		02 9926 0333
Albury & District Law Society (list of members only)		albury.lawsociety.com.au

GOING TO COURT

Albury Registry, Family Court and Federal Circuit Court of Australia		02 6021 8944
Wodonga Magistrates Court (Vic)		02 6043 7000
Wangaratta Magistrates Court (Vic)		03 5721 0900
Albury Local Court (NSW)		02 6023 8555

FAMILY VIOLENCE

Albury Police		02 6023 9299 or 000
Wodonga Police (Family Violence Unit)		02 6049 2600 or 000
Wangaratta Police (24 hour) Family Violence Adviser		03 5723 0888 or 000
Centre Against Violence (CAV) – Family Violence and Sexual Assault Services for Women and Children (Vic)		03 5722 2203
Free call:	Family violence: Sexual Assault:	1800 015 188 1800 806 292
Women's Centre Albury-Wodonga		02 6041 1977
Southern Women's Domestic Violence Court Advocacy Service (NSW)		02 6021 3059
Junction Support Services – Family Violence Support for Women and Children		02 6043 7400
Yes Unlimited – Youth and Family Services (Albury, NSW Women's Refuge)		02 6058 6200
	Free call:	1800 885 355
Gateway Health – Men's Programs and Family Violence Counselling for Women and Children	Wodonga: Wangaratta:	02 6022 8888 03 5723 2000
Domestic Violence Line Counselling Service (NSW)		1800 656 463
Safe Steps 24/7 Family Violence Response (Vic)		1800 015 188
1800RESPECT – sexual assault, domestic and family violence counselling		1800 737 732
Department of Human Services – Family Violence Counselling and Support		132 850

CHILD WELFARE

Victorian Dept Health & Human Services (Child Protection)		1300 360 391
Child Protection Emergency Service (Victoria) – after hours		131 278
Child FIRST (Vic)		1800 705 211
Dept Family & Community Services (NSW) – Child Protection		132 111